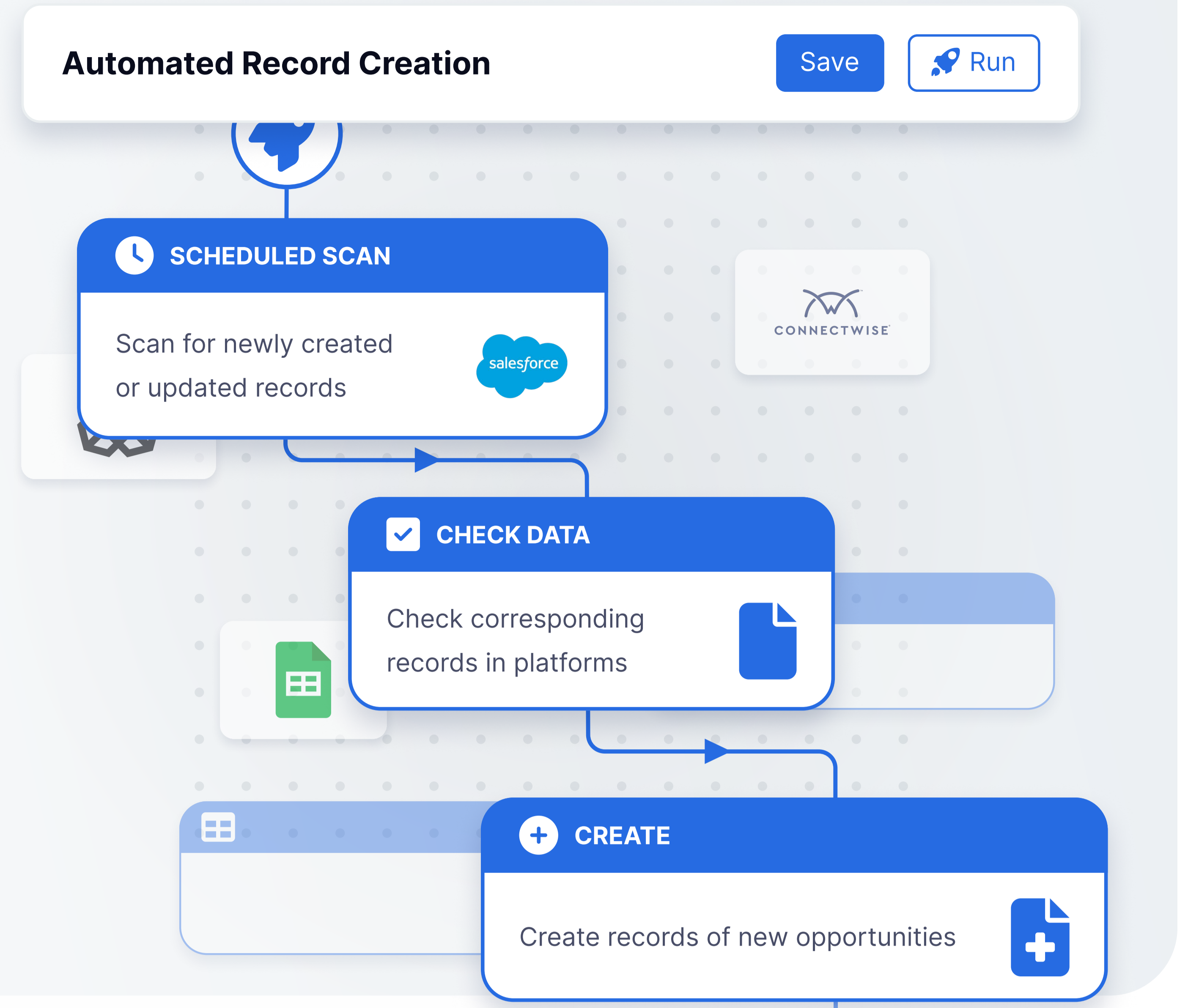




Wrk Helped AIS Sync Critical Business Systems through Automation

Our Wrkflow with AIS showcases how tailored automation can ensure seamless data synchronization between distinct systems, keeping teams aligned and records accurate across platforms.



Who is AIS?

AIS is an Indiana-based IT company that provides managed IT services, cloud solutions, and cybersecurity to small and medium-sized businesses. They work across various industries, including government and education, to help organizations improve their technological infrastructure and fortify security protocols.



The Challenge

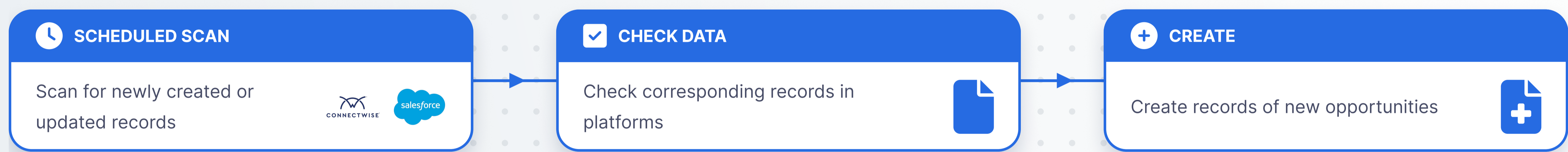
AIS needed a reliable, automated solution to synchronize records between Salesforce and ConnectWise. With two teams operating independently within these systems, they grappled with maintaining consistent records, which posed a significant risk of operational misalignment.



The Solution

Wrk configured the Wrkflow to operate on an hourly schedule, adapting to ConnectWise's lack of real-time webhook capabilities. This automated process checks for newly created or updated records, ensuring that both systems stay accurately synchronized with minimal delay.

Our Workflow



This automated process checks for newly created or updated records, ensuring that both systems stay accurately synchronized with minimal delay.

Key Results

This automated, scheduled sync also avoids system overload, balancing data accuracy and resource management.



Improved data consistency

Seamless collaboration between teams



Reduced manual updates

Minimized data transfer errors



Time savings

Enhanced overall business operations

Don't Just Take Our Word For It

Wrk's expertise in workflow analysis and improvement provided AIS with an immediate return on our investments. The partnership has not only provided internal savings but promises to allow for future gains.



Steve Summerville
COO



Let's Automate

Kickstart your automation journey with the Wrk all-in-one automation platform

[Schedule a demo](#)